



Return Authorization Form

All returns must have a Return Authorization Number (RAN) obtained from CustomerCare@CoffeeGIANT.com or by calling 1.800.480.8071. CoffeeGIANT.com recommends insuring any merchandise returned and using UPS for the carrier. It is the customer's responsibility to return merchandise in the condition it was received. All information requested herein is required for processing of your return.

Returns must meet the following criteria:

- 1. Products must be unused and unopened, with no visible damage to the original packaging.
2. All seals and packaging tape must be unbroken.
3. The RAN must appear on the shipping label, not on the inside of the packaging.
4. The return must reach our warehouse within 10 days from when the RAN is assigned to the customer.
5. Merchandise must be properly packaged to prevent any damage in shipping.

The return label shall be addressed as follows:

CoffeeGIANT.com - Returns Dept
Attn: (your Return Authorization Number)
825 E Business 121
Lewisville, TX 75057

Personal:

Name: Phone: Address: Email: City, State, ZIP:

Order Information:

Order Number: Date Ordered: Date Returning: Return Authorization Number:

Items(s) Returning:

Table with 4 columns: Qty, Product Description (Make/Brand, Model/Flavor), List Item You Would Like In Its Place, OR Leave Blank For Refund, and Were replacements already sent to you? (circle one)

Reason for Return:

Reason for return text area with lines

*Disclaimer: Customer bears all risks associated with merchandise after receipt thereof, including those associated with merchandise returned to CoffeeGIANT.com until receipt. CoffeeGIANT reserves the right to refuse refund or exchange on any product or equipment depending on individual circumstances. Please visit our shipping/returns policy for more details.